

## Work at Home Opportunities

Agency Name	Jobs Offered to:	Full or Part-Time Offered	Work at Home Opportunities	Skills required	Training Offered	Equipment Requirements	Job Qualifications and Requirements	Works with DORS	Web Links
<b>Arise Virtual Solution</b> 3450 Lakeside Drive Suite 620, Miramar, FL 33027 P: 866.771.0041	<ul style="list-style-type: none"> <li>* At-home parents</li> <li>* Retirees</li> <li>* People with physical disabilities</li> <li>* Veterans/military</li> <li>* Residents in rural areas.</li> <li>* Others not willing to work in a physical call center environment</li> </ul>	As a self-employed contractor that may have the options of working 15-30 hours per week	Arise offers opportunities for work in technical support, sales, and customer service	Experience or certified in Microsoft, good verbal, math, customer oriented and written skills.	The Admissions process can be completed in as little as seven days. Certification courses to become certified to service a particular client's call or other type of interaction can take between 2 days and several weeks. Once you have obtained the certifications and established a Virtual Services Corporation, the Virtual Services Corporation is then eligible to commence making money from servicing that client.	Recommended: If upgrading from a slower processor, consider purchasing a new system, it is usually more cost effective. • RAM: 512 Megabytes for Windows XP – 1 Gigabyte or more is highly recommend. • Hard Drive: 20 Gigabytes with at least 10 Gigabytes of free space • Modem: 56Kbps Internal or External modem • CD-ROM & Floppy Drive: 32X Speed CD-ROM R/W, R/W DVD, or a 3 1/2 Floppy (one backup device is needed: CD, DVD, or floppy) • Sound Card & Speakers: 24 bit sound card and a set of speakers. • Monitor: 17" Color monitor capable of 1024x768 resolution or higher	To be an Arise Certified Professional, you must be 18 years or older, complete their certification process, and file as an incorporated independent contractor.	No not at this time	<a href="http://www.willowcsn.com/content/contactus.asp">http://www.willowcsn.com/content/contactus.asp</a>

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<b>Alpine Access</b> 1120 Lincoln St #1400 Denver CO 80203 Toll-Free: 1-866-279-0585 Local: 303-279-0585 Facsimile: 303-279-0584	Include people with disabilities	Each of their programs has its own unique hours of operation. Most of their employment opportunities are for the weekday/daytime hours with at least 4 hours on the weekend. Occasionally, they recruit for clients with operating hours that are 24 hours/7 days a week. However, the most common hours of operation they will recruit for are Monday-Friday, 6a-6pm and Saturday and Sunday more limited hours. Therefore, their employees can expect to work between those weekday hours with usually a minimum of four hours required on the weekends.	Technical support, sales, and customer service. Ability to receive promotions within the organization while still working from home.	Motivation and the desire to handle a challenging career opportunity. Professional, pleasant phone presence. Quiet, professional and in a ergonomically designed environment dedicated to work.	Alpine Access will work on a paid while training basis, allowing people to work for them while training.	Alpine requires that the phone you use be a regular, corded phone, with a corded headset. In order to maximize security and sound quality, they do not allow workers to use cell phones, cordless phones, or VoIP phones to connect with their systems. Alpine require CCPs to use a Plain Old Telephone Service (POTS) that uses copper wire to the home. Cable services that are delivered to the home without accessing a public network are acceptable.	Their "flexible" schedule requires Customer Service Representatives to commit to a certain time frame (different times depending on the client program) within which they will show enough hours each week to add up to the required "minimum availability". Minimum availability is between 20-35 hours a week, depending on the client program. This time frame remains the same each week.	No not at this time	info@alpineaccess.com
<b>PEARL INTERACTIVE NETWORK, LLC</b> 448 Nationwide Blvd., Suite 402 Columbus, OH 43215 Phone: (614) 258-2943 Fax: (614) 559-6652	Pearl Interactive Network's national network provides potential employees from diverse backgrounds including: <ul style="list-style-type: none"> <li>• People with Disabilities</li> <li>• Mature Workers</li> <li>• Military Spouses &amp; Caregivers</li> <li>• Transitioning Veterans</li> </ul>	Jobs offered in full and part time.	All jobs offered are work at home	* Self motivated * Home e-Professional with telephone skills. * Works well with/without supervision.	No training offered at this time, but will be available shortly.	* Landline phone only– (Prohibited – Voicemail, Cellular Telephones, Call Waiting, Call Blocking, Extra features, Wireless VoIP) * Up-to-date reliable computer located in the agent's home * Broadband Internet Connection (Cable, DSL)	* Quiet, uninterrupted work environment during working hours * Background checks may be accessed for a \$35.00 fee * Certain positions may require drug test.	Yes in the process	http://www.pearlinter.org/

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<b>Goodwill Industries of Monocasy Valley Headquarters</b> 400 East Church Street Frederick, MD 21701 Phone: (301) 662-0622	Anyone may apply * Retirees * People with physical disabilities * Veterans/military	Both full and part-time jobs are available.	Some work at home jobs available but very limited.	No skills required depending on the job unless specified.	Many local Goodwills train people for jobs in IT, healthcare, retail, food services, banking, manufacturing and more. They also help people learn office and computer skills. Local Goodwills work closely with area businesses to understand what type of jobs they have, and then tailor job training to meet the requirements of those positions.	Not required unless specified to meet certain job requirements.		Yes in the process	<a href="http://www.goodwill.org/page/guest/about">http://www.goodwill.org/page/guest/about</a>
<b>Disaboom Inc .</b> 7730 E. Belleview Ave Suite A 306 Denver, CO. 80111 Phone: 702-407-6530 Fax: 720.407.6531	Hires its own online community members for commission paying jobs.	Part-time and full-time jobs.	In the state of Maryland Disaboom has 500 job listings that require job site employment.	Experienced or certified in Microsoft, good verbal, math, customer oriented and written skills.	No in house training offered	An up-to-date reliable computer located in the agents' home.	Jobs are based on education and work experience.	No not at this time	<a href="http://www.disaboom.com">http://www.disaboom.com</a>

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<b>National Telecommuting Institute (NTI) Inc.</b> 11 Arlington Street Boston, MA 02116 P: 800-619-0111 Contact: Corey Sturgis	People with disabilities	About 85% of the jobs NTI develops are customer service jobs for federal agencies or commercial companies operating in-bound telephone call centers. Individuals hired as customer service agents use personal computers, high-speed Internet connections, phone lines, and telephone headsets to answer telephone calls from their homes. Depending upon the company the agents represent, they might accept orders for federal publications; answer questions about store products, locations, or hours of operation; or provide technical support for cell phone or cable companies. The remaining 15% of the jobs NTI develops are in medical transcription, quality control and assurance, government survey work, or business-	Most jobs offered are work at home	Some of their highest paying jobs require Microsoft Certification	Training available by states that participate with NTI, although Maryland does not as of yet.	* Landline phone only– (Prohibited – Voicemail, Cellular Telephones, Call Waiting, Call Blocking, Extra features, Wireless VoIP) * Up-to-date reliable computer located in the agent's home * Broadband Internet Connection (Cable, DSL)	If you have a disability, are comfortable using a computer, have a prior work history even if it has been years since you held a job, and you are confident that you can handle at least 20 hours per week of work, then your chances are good -- better than 50% -- that they can match you to a telework job. It may take weeks, often months, but they have new job orders arriving all of the time.	Yes in the process	<a href="http://www.nticentral.org/">http://www.nticentral.org/</a>

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<b>Bender Consulting Services Inc</b> Penn Center West III, Suite 223 Pittsburgh, PA 15276 Phone: 412-787- 8567 TTY/TDD: 800-654-5988 Contact: Judy Kopax	People with disabilities	* Provide tailored JAWS for Windows training classes from beginner to advanced scripting for employees with visual impairments. * Train employees with visual impairments on MS Windows, MS Office, Lotus Notes, proprietary software applications, and many other popular programs.	Bender Consulting Services, Inc. helps major corporations staff their technology divisions with only the most qualified individuals. They offer work-at-home positions when available, but not always.		Coming Soon Providing on-line and interactive training tools to educate people with significant disabilities, throughout the world, how to: * Invest in themselves * Understand the fundamental principles of gaining competitive employment. * To succeed in their careers.	No equipment required unless specified for work at home, although if required: * Landline phone – (Prohibited - Voicemail, Cellular Telephones, Call Waiting, Call Blocking, Extra features, Wireless VoIP) * Up-to-date reliable computer located in the agent's home. * Broadband Internet Connection (Cable, DSL)	Jobs are based on education and work experience.	Yes in the process	<a href="http://www.benderconsult.com/noflash.html">http://www.benderconsult.com/noflash.html</a>
<b>TecAccess LLC Rockville</b> Commerce Center Building A, Unit 1 2410 Granite Ridge Road Rockville, VA 23146 Phone: (804) 749-8646 Fax: (804) 749-8897 Contact: Dana Marlow Senior V. P. of Business Development Phone: (240) 476-9974	TecAccess hires people with disabilities to provide professional IT/Web accessibility and usability testing, consulting, and training services to commercial, government, and educational organizations.	Both full and part-time jobs are available	Yes	Depends on needs of the job.	TecAccess offers a number of classes designed to help you understand and comply with the Virginia IT Accessibility Standard and VITA requirements.	No, however, you or your state vocational rehabilitation counselor will need to move quickly to buy any equipment that you don't have and arrange for high speed Internet access. You must have everything installed and working correctly by the start date of your training class.	To be a TecAccess Professional, you must be 18 years old or older. They seek creative and career-oriented employees.	No not at this time	<a href="http://www.tecaccess.net/index.shtml">http://www.tecaccess.net/index.shtml</a>

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<b>Overflow, Inc.</b> 1 West Ames Court, Suite 100 Plainview, NY 11803 <b>Phone:</b> 516-575-1234 <b>Fax:</b> 516-575-8004	* People with physical and visual disabilities * Older mature adults * War veterans * Home-bound caregivers	Full-time or part-time hours.	This is a work from home, self-employment opportunity. Overflow will issue the appropriate 1099 document at the end of the year for tax reporting issues.	Basic computer skills with experience in or certified in Microsoft, good verbal, math, customer oriented and written skills.	Overflow screens each candidate with strict guidelines. Each agent will undertake training specific to what each job will require.	Windows XP or Windows XP Professional (recommended for best performance)  * 1 Gigahertz processing speed * 128 MB RAM * 16 MB HDD free space * NIC supporting Ethernet 2 * USB port for headset connection * Anti virus and spy ware protection (AVG is recommended)  High Speed Internet Service suggestions:  * DSL from Verizon (1.5 MB or higher ) * Cable Modem from your local cable provider	Applicants must be able to:  * Demonstrate an aptitude for interpersonal communication * Possess a basic knowledge of operating a personal computer * Speak and think clearly, normal hearing is required * Be self-motivated * Have the use of at least one arm and hand * Read at sixth grade comprehension level or higher * Have a professional, pleasant phone presence * Maintain a calm, courteous demeanor * Have a high school diploma or College.	No not at this time	<a href="http://www.overflowusa.com/">http://www.overflowusa.com/</a>

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<b>Working Solutions</b> 1820 Preston Park Blvd Plano, TX 75093 P: 972-964-4800 F: 972-964-9802	* At-home parents * Retirees * People with physical disabilities * Veterans / military	Agents have earned the equivalent of anywhere from \$7.20 per hour to \$30 per hour, depending on the project. Income and hours will vary based on the work you are doing, how successful you are, and how many hours you choose to work.	All jobs are work at home. Working Solution's focus is on various types of call center (phone) work, as well as some data entry projects. Call center projects can include order processing, reservations, enrollments, customer service, sales, market research, technical support, etc. Other types of project work may be added at any time. Their technology enables calls to be routed right to the Agent's home office.	Basic computer skills with experience in or certified in Microsoft, good verbal, math, customer oriented and written skills.	Working Solutions offers in house training with: * Custom-developed curriculum. • "Best In Class" learning techniques. • Pre and/or post competency testing. • Reduced duration due to agent experience.	Up-to-date, reliable computer with a minimum of 256MB of RAM, and at least a 1 Ghz Processor is recommended. A broadband internet connection (Cable, DSL, T1, ISDN, Satellite) is required for all projects—sorry, there are no exceptions to this. Some call center projects are not compatible with Satellite, AOL Broadband, or Wireless ISPs. Computers must be current on Windows updates and certain projects have restrictions regarding firewalls, pop up blockers, etc. A Windows XP operating system with updated patches and critical updates is also required, so agents must be able to upgrade to this version before beginning a project. <b>Not yet Windows Vista compatible.</b> No Macs. Call center projects also require a land line phone with no features, telephone headset, working printer, and without exception, a quiet, uninterrupted work environment during all working hours. Phones must be free from voicemail, call waiting, call blocking and any other extra features so that the phone rings busy while in use. Cannot accept cable, VOIP or other non-land line system.	To apply to become a "Working Solutions agent" take a few moments to thoroughly and accurately complete their application form. Please be sure to complete the entire application, so you will have a better chance of being contacted for project work. Please do not send resumes separately, but you may paste resume information into the Comments section of the application. Working solutions will contact you to complete an online aptitude test.	No not at this time	<a href="http://www.workingsolutions.com/home.htm">http://www.workingsolutions.com/home.htm</a>